

## PRODUCT WARRANTY

### **WARRANTY INFORMATION**

Southeastern Door Company warrants the hardware and components featured in its Sliding Glass Door for a period of (3) three years from date of shipment. Hardware and components are described as locks, strikes, gaskets, fasteners, handles, rollers and weather-strip. **Note:** Painted or Faux finished Zinc Alloy handles are not covered under this warranty (PVD coated finishes are covered under warranty)

### **SCREEN DOOR**

Screen door hardware and finish will be warranted for a period of (5) five years from shipment. Warranty does not include tears or breaks in mesh that may occur from normal use.

### **PANELS AND FRAMING**

Aluminum panel and framing members shall be free from defects and maintain their structural integrity and form for a period of ten (10) ten years from shipment.

### **PRODUCT FINISHES**

Powder Coat White or Bronze finish to meet AAMA 2603 shall be warranted for (5) five years. Warranties against chip, crack and peel for the period specified above. This warranty will be voided if products are subject to high pressure cleaning and exposed to harmful solvents or frames are painted, coated or altered in any way. Class two clear anodized will be warranted for (5) five years from date of shipment. Finish warranties described herein do not cover post installation scratches, weathering and fading.

### **GLAZING MATERIALS**

Glass defects to be covered under this warranty are described below and must be visibly inspected from a distance of ten (10) feet. Other imperfections such as minor scratches, suction cup residue and subtle reflected distortions from a tempering or heat strengthening process are to be expected and are not covered. Southeastern Door warrants its Monolithic and Impact Insulated glazing from discoloration and delaminating for period of (10) ten years from shipment. Insulated glazing spacers and seal will be covered for (2) years from date of shipment.

### **TO MAKE A WARRANTY CLAIM**

If a warranty claim should become necessary, the consumer must contact the installing Dealer. To expedite all warranty claims you must have this warranty certificate and the original proof of purchase invoice from the installing dealer. Warranty shall be limited to repair or replacement of defective components.

### **WARRANTY DISCLAIMER**

There are no warranties which extend beyond the description on the hereof. Warranty doesn't cover the removal, re-installation or any altering of its products. This warranty doesn't apply to any damage caused by flood, fire, hail or any other natural disasters. In no event shall the manufacturer be liable or responsible for any loss or damage, direct, indirect or consequential, except as expressly set forth hereof. This Limited warranty is made in lieu of all warranties, expressed or implied, and is voided if the product has been subject to abuse, improper handling, poor installation and/or care.

**ALL PRODUCTS MUST BE PROPERLY PROTECTED DURING INSTALLATION, INSTALLED BY TRAINED INSTALLERS, MAINTAINED AND CLEANED IN ACCORDANCE WITH SOUTHEASTERN DOOR MAINTENANCE INSTRUCTIONS OR WARRANTY WILL BE VOIDED.**

### **GENERAL PROVISIONS**

The warranty coverage begins at the date of invoice. This coverage is extended to the original purchaser and is only transferable if the current user can provide original invoice with date of installation. Southeastern Door warranty liability is limited to the replacement of only such part(s) determined to be defective by us. Replacement of part(s) does not extend the original warranty period.



**SOUTHEASTERN  
DOOR COMPANY**

*Manufacturers of Custom Sliding Glass Doors*