

Southeastern Door Company
Product Warranty

WARRANTY INFORMATION

Southeastern Door Company (hereinafter referred to as "SDC") warrants the hardware and components featured in its Atlas Plus Door products for a period of (3) Three years from date of invoice. Hardware and components are described as products supplied and manufactured by SDC, not including any aftermarket or dealer additions. The installing dealer accepts all liability and is responsible for the installations. SDC products are sometimes sold to dealers in partially complete form and the dealer completes the process. In the following cases this warranty does not cover hardware, components or glass not supplied by SDC. It is the responsibility of the consumer to confirm that the Authorized Dealer has disclosed if the SDC product(s) provided were not: Glazed by the factory or Fabricated by the factory. **Note:** Only PVD metal & powder coated Handles are covered under this warranty.

PRODUCT FINISHES

Powder Coat white or bronze finish meeting AAMA 2604 shall be warranted for (5) Five years. Warranties against chip, crack, check, peel, chalk, or fade for the period specified above. This warranty will be voided if products are subject to any harmful solvents or frames are painted, coated or altered in any way.

GLAZING MATERIALS

Glass has prevalent characteristics such as bubbles, slight discolorations, blurs and hairline scratches. These are expected, as they are inherent qualities that meet or exceed ASTM C1036-91. In cases where SDC provides its products glazed (with glass), SDC warrants its DuPont Sentry Glas laminated products for (8) Eight years from date of invoice. SDC does not always provide its products with glass, contact installing Dealer for Warranty information.

TO MAKE A WARRANTY CLAIM

If a warranty claim should become necessary, the consumer **must** contact the installing Dealer. To expedite all warranty claims you must have this warranty certificate and the original proof of purchase invoice from the installing dealer. Warranty shall be limited to repair or replacement of defective components.

WARRANTY DISCLAIMER

There are no warranties which extend beyond the description on the hereof. SDC warranty doesn't cover the removal, re-installation or any altering of its products. ****This warranty is voided if consumer fails to follow all maintenance instructions.**** This warranty doesn't apply to any damage caused by flood, fire, hail or any other natural disasters. In no event shall the manufacturer be liable or responsible for any loss or damage, direct, indirect or consequential, except as expressly set forth hereof. This Limited warranty is made in lieu of all warranties, expressed or implied, and is voided if the product has been subject to abuse, improper handling, poor installation and/or care.

GENERAL PROVISIONS

The warranty coverage begins at the date of invoice. This coverage is extended to the original purchaser and is only transferable if the current user can provide original invoice with date of installation. SDC warranty liability is limited to the replacement of only such part(s) determined to be defective by SDC. Replacement of part(s) does not extend the original warranty period. The Limited Product Warranty is applicable only to individual residences. All other projects are deemed "commercial" and in such cases the warranty period is determined on a job specific basis.